03 Mission of Charity
12 Mission of Medicine
15 Mission of Education
21 Mission of Humanistic Culture
25 Financial Highlights
Tzu Chi gives compassion to those suffering from financial, emotional, and physical hardships. Tzu Chi’s many charitable programs assist the vulnerable populations, both in local communities and internationally, reaching out with helping hands to those who need support.

**TZU CHI SCHOLARSHIP**

The importance of a good education is a universally known truth. Unfortunately, not all that pursue a higher degree have the means to do so. Tzu Chi’s Scholarship program assists students that have been admitted to a university or college, but face financial hardships and are unable to pay for their tuition. In 2014, 292 high school graduates and continuing undergraduates received a Tzu Chi scholarship in the USA, each valued at $1,000. The scholarships go a long way in helping with financial hardship students pursue their educational goals and potentially changing their family’s destiny.

▲ The 2014 Tzu Chi Scholarship Award Ceremony held in New York region.

► A former Tzu Chi Scholarship recipient expresses her gratitude by becoming a Tzu Chi volunteer, seen here assisting locals affected by disaster in Chicago.
All students have the right to an excellent education. For this reason, Tzu Chi established the Happy Campus Program, which provides students tutoring services, healthy meals, school supplies, and uniforms. In 2014, Tzu Chi’s Happy Campus program was present across the nation. For example, volunteers went to Medrano Elementary School to provide uniforms to students from low-income families. Jing Si Aphorism sharing sessions were also held in Texas Avenue Elementary School with the approval of the Board of Education. In the Malcolm X Academy, students received tutoring services as part of the Happy Campus program.

▲ Tzu Chi volunteers in New York make education fun as part of the tutoring services offered by the Happy Campus program.

▲ Happy Campus students receive basic school supplies.

▲ Tzu Chi volunteers in Orange County prepare weekend backpacks for students, which include food to take home for the weekend.

▲ Students receive free backpacks in time for the new school year.
FAMILY SERVICES

Tzu Chi’s family services provide much needed emotional, financial, and emergency assistance to struggling families in their times of need. Volunteers regularly visit families for check-ups and long-term support, assessing their needs and providing whatever assistance is necessary. Referrals come from individuals and other charitable organizations that have had an excellent experience with Tzu Chi’s services. In 2014, Tzu Chi USA assisted 2,277 families, providing financial assistance to 283 families and home visitation and spiritual care to 1,994 families.

▲ Volunteers visit leukemia patient Alex Tung, whose story inspired many to join the bone marrow registry

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COMMUNITY SERVICES

Tzu Chi’s community service programs provide low-income and vulnerable family families with much needed support. In 2014, Tzu Chi continued its Volunteer Income Tax Assistance (VITA) service, providing free federal and state income tax filing for households earning less than $40,000 a year. A total of 2,167 households across nine states successfully filed their income taxes through Tzu Chi’s VITA program.

Additionally, Tzu Chi participates in Foothill Unity’s Back-to-School event, which has been providing basic school supplies to elementary school students from low-income families for more than 16 years. In 2014, Tzu Chi provided $20 shoe vouchers to more than 500 school children during this event.

Regional Hot Meal Recipients

<table>
<thead>
<tr>
<th>Regional</th>
<th>Hot Meal Recipients</th>
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<tbody>
<tr>
<td>Western</td>
<td>1,135</td>
</tr>
<tr>
<td>Central</td>
<td>1,447</td>
</tr>
<tr>
<td>Northwest</td>
<td>12,548</td>
</tr>
<tr>
<td>Northeast</td>
<td>14,459</td>
</tr>
<tr>
<td>Mid-Atlantic</td>
<td>6,472</td>
</tr>
<tr>
<td>Midwest</td>
<td>4,949</td>
</tr>
<tr>
<td>Washington D.C.</td>
<td>8,419</td>
</tr>
<tr>
<td>Pacific Islands</td>
<td>1,200</td>
</tr>
<tr>
<td>Total</td>
<td>50,629</td>
</tr>
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</table>

▲ Tzu Chi volunteers assist low-income individuals prepare their taxes as part of the VITA program.

▲ Tzu Chi participates in Foothill Unity Center’s annual Back to School event, distributing shoe vouchers to low-income students.

▲ Homeless persons in Las Vegas receive basic supplies and hot meals in time for the holidays.

HOT MEAL SERVICE

▲ Tzu Chi participates in Foothill Unity Center’s annual Back to School event, distributing shoe vouchers to low-income students.
Since August 2014, Tzu Chi has been partnering with the American Red Cross on the Home Fire Preparedness program—a campaign to reduce the number of deaths as a result of home fires by installing smoke detectors in select homes and personally educating home owners on the dangers of house fires and the importance of having an escape plan. The end goal is to reduce the number of deaths and injuries caused by house fires by 25% in five years. By participating in this campaign, Tzu Chi gains experience and knowledge on how to safely and responsibly approach and implement each step. Hopefully, Tzu Chi can gain enough experience to implement its own Home Fire Safety Campaign, particularly in Asian communities.

The Great ShakeOut Earthquake Drill is an annual event held across the US to prepare homeowners, schools, and organizations for large earthquakes, educating participants on the precautions to take during an emergency and important survival tips. Participants are also given an opportunity to practice life-saving procedures in a simulated earthquake. Tzu Chi actively participates and co-hosts these events, sharing instant rice recipes and its emergency kits.
GLOBAL PLATFORM

To bring Tzu Chi on to the global stage, it is important to participate in international conferences that bring together civil societies and governmental entities from around the world to share information, discuss best practices, and, in some cases, make decisions that affect the world. The United Nations often holds such conferences, and Tzu Chi actively participates in these discussions, always making sure to leave a footprint in every conference attended. In 2014, Tzu Chi hosted side events and exhibits in: the Commission on the Status of Women (CSW 58), UN Department of Public Information (UN DPI/NGO 65), and UN Framework Convention on Climate Change (UNFCCC/COP 20). Through the UN’s global conferences, Tzu Chi’s international work gained widespread recognition, and strong partnerships were formed as a result.

▲Tzu Chi volunteers attend the opening session of the 65th annual UN DPI/NGO conference.

▲Tzu Chi exhibit attracts international attention at UNFCCC/COP 20 in Lima, Peru.

▲Faith representatives and scientists alike sign a declaration on climate change during COP 20. Dr. Chiming Peng represents Tzu Chi and the Buddhist Faith in the signing of this declaration.
Tzu Chi volunteers engage in disaster relief efforts around the world, bringing hope and love to disaster survivors by providing humanitarian aid, medical services, and spiritual care. In 2014, Tzu Chi provided a total of $233,300 in financial support, distributed among 891 disaster-affected families, or 2,246 individuals, in the US. The Tzu Chi volunteers’ selfless and persistent relief efforts were recognized at the beginning of 2014, when the New York Disaster Interfaith Services (NYDIS) awarded Tzu Chi with the “Superstorm Sandy Response Partner Award” on January 9 and the Chinese-American Planning Council (CPC) awarded Tzu Chi with the “Spirit of Philanthropy Award” on February 6. Tzu Chi also received a special honor from the New York State Senate for its contributions after Superstorm Sandy.

In addition to disaster relief, Tzu Chi also focuses on emergency preparedness, partnering with the American Red Cross and CERT on preparation training workshops such as the Campfire Drill, Shakeout, and selling emergency backpacks and kits.

### 2014 NATIONAL DISASTER RELIEF

<table>
<thead>
<tr>
<th>Relief Material</th>
<th>Beneficiary</th>
<th>Volunteer Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash-Card or Check</td>
<td>Household</td>
<td>891</td>
</tr>
<tr>
<td>Eco Blanket</td>
<td>Head Count</td>
<td>2,246</td>
</tr>
<tr>
<td>Eco Scarf</td>
<td></td>
<td>617</td>
</tr>
<tr>
<td>Total $233,300</td>
<td></td>
<td></td>
</tr>
<tr>
<td>584</td>
<td></td>
<td></td>
</tr>
<tr>
<td>260</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

▲ A Tzu Chi volunteer comforts a disaster-affected resident following a tornado in Chicago.

▲ Tzu Chi demonstrates its innovative multifunction portable bed to FEMA - Federal Emergency Management Agency Corp.
Ever since the devastating 7.0 magnitude earthquake that left Haiti in ruins in 2010, Tzu Chi has been continuously sending its love and compassion to the country, distributing rice and its patented multifunction foldable beds to the vulnerable populations in Port-au-Prince and Cap-Haitien. Tzu Chi implemented its Cash-for-Relief program in Blue Hill, providing cash incentives for local participants for doing community work and environmental clean-up in their neighborhood. In 2014, $15,000 in cash was distributed among 1,500 local residents who participated in the program. Tzu Chi also delivered 354 tons of rice, corn powder, and beans to over 15,000 low-income households in Haiti.
MEDICAL SERVICES

Tzu Chi provides primary health care services to medically underserved communities and vulnerable populations. Staff and volunteer doctors, nurses, and translators deliver quality medical care, with routine checkups, women’s health services, medical exams, follow-up care and prescription drug coverage. For most low-income and no-income patients, Tzu Chi is the only accessible and affordable (or free) medical care they receive that also includes education and translation.

MEDICAL OUTREACHES

Tzu Chi’s on-site services include Family Medicine, Internal Medicine, ENT, Pediatrics, Podiatry, Immunizations, Women’s Health, Optometry, and Ophthalmology. With over 600 professional volunteers, the medical staff is comprised of physicians, pediatricians, podiatrists, optometrists, oncologists, and nurses who focus on humane, patient-centered care, including checkups, medical exams, lab tests, x-rays, minor surgery, and medical social work. Selected prescription drugs are dispensed free to our patients who cannot afford to purchase these medications.

The low administrative costs and large volunteer base help keep the pricing affordable for the uninsured, underinsured, and financially disadvantaged patients. Volunteers and medical staff also organize cancer, diabetes, and dialysis support groups.

Every year Tzu Chi participates with our partners in three major medical outreach events in Los Angeles, San Bernardino and Fresno. For most patients and their families, Tzu Chi is their only option for comprehensive medical care, follow-up care and prescription medications. These events are free of charge for patients.

4,203 | volunteers in 2014

47,901 | patient visits in 2014
### DENTAL SERVICES

By offering coordinated, continuous dental care, Tzu Chi strives to improve health status, access, and health awareness of residents in medically underserved communities. The staff and professional volunteers include dentists, dental assistants, endodontists, and hygienists. Patient comfort is a top priority and services include emergency appointments, general dentistry, oral surgery, dentures, and oral hygiene education.

Patients made nearly 4,800 scheduled visits at our three California locations in 2014. Over 5,500 patients were treated in our mobile clinics. As Tzu Chi provides low cost or free, high-quality dental services, patients are encouraged to return for routine check-ups to ensure that teeth and gums remain clean and healthy because good oral health is a key component of overall good health.

### ACUPUNCTURE & TRADITIONAL CHINESE MEDICINE

Tzu Chi’s Acupuncture Clinic strives to integrate the best medical knowledge of both East and West to provide preventive care and effective treatments suited to patients’ needs. Traditional Chinese medicine helps patients bring their body into balance, make lifestyle changes, and be active participants in their health and medical treatments. Services offered include acupuncture, acupressure, cupping, Tui Na, herbal remedies, special stretching exercises, dietary regimens, health classes, and workshops.

Tzu Chi Acupuncture Clinics offer cost-effective medical treatments based on the principles of Traditional Chinese medicine. Our comprehensive approach to restoring health is always patient-centered and utilizes acupuncture, cupping, Tui Na (Chinese therapeutic massage), and herbal remedies, free from the worry of adverse side effects from toxic medications or invasive procedures.

More than 9,300 patient visits were made at our three acupuncture clinics in 2014. Licensed by the Acupuncture Board of California, Tzu Chi’s nine acupuncturists are committed to giving each patient the highest quality health care with efficient, compassionate, and effective treatments.

As said in Huangdi Neijing, the essential source for ancient Chinese medicine, “The superior doctor treats an illness before it has occurred.” Tzu Chi Acupuncture Clinics follow this principle and offer patients preventive care by encouraging them to have “well visits” and by giving advice on diet, exercise, and lifestyle choices, thus allowing patients to continue to improve their health after clinic visits.

<table>
<thead>
<tr>
<th>2014 patient visits</th>
<th>Permanent Clinics 4,774</th>
<th>Outreach 5,530</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permanent Clinics</td>
<td>9,305</td>
<td>Outreach 1,772</td>
</tr>
</tbody>
</table>

![Tzu Chi dental department provides oral hygiene at a pre-school](image1)

![Acupuncture Director Jeng-Shiang Chen explains the path of the main meridians to a patient.](image2)
VISION SERVICES

For the poor and medically underserved, unmet eye and vision care needs can significantly impair learning, job performance, employment opportunities, and home safety. Tzu Chi’s volunteer vision professionals are dedicated to helping underserved patients reach their maximum potential by offering on-going low-cost or free vision care. With same-day free prescription glasses, Tzu Chi’s Mobile Vision Clinic services are in high demand in communities without eye care.

HEALTHY COMMUNITY

The Tzu Chi Healthy Community Wellness Program seeks to engage patients in healthy lifestyles by offering wellness education classes and a variety of health improvement techniques. Professional staff and volunteer doctors offer community outreach programs with health clinics to promote good health and prevent disease. Additionally, our 2014 diabetes support program consisted of healthy eating, stress management, and a walking group. Participants who attended all program classes in three months improved their metabolic health. Other classes include vegetarian cooking, Laughing Yoga, Nature Qi Energy Flow, meditation, as well as a cancer support group. We will expand the program services in 2015, including the chronic disease support program and stress management series. Tzu Chi recently collaborated with the American Diabetes Association and the Asian Pacific Diabetes Coalition to assist local residents who have diabetes and are at high risk for diabetes. The workshops and programs teach basic health literacy, which is fundamental to a successful interaction between health care professionals and their patients.

<table>
<thead>
<tr>
<th>2014 patient visits</th>
<th>Permanent Clinics 372</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outreach</td>
<td>2,226</td>
</tr>
</tbody>
</table>
Celebrating New Beginnings

For the past 20 years, the Tzu Chi Education Foundation in the United States has developed and promoted Tzu Chi’s educational programs both locally and nationally. With the hope of creating a better society and world through education, a new milestone was reached with the opening of the Tzu Chi Education Campus in Walnut, California, on October 10, 2014. Over 500 Tzu Chi volunteers from across the U.S. and members of the public came to witness this historical moment. During the grand opening ceremony, Dharma Masters from Jing Si Abode in Hualien, Taiwan, and 40 special guests planted three trees, symbolizing Tzu Chi Education taking root in the U.S.

Character Education

In the academic year of 2014-15, Tzu Chi Education Team continued its Character Education Program for the ninth consecutive year at Lytle Creek Elementary School in San Bernardino, California. According to city statistics, San Bernardino is the second poorest city in America. Every other Wednesday morning, bright and early, the Tzu Chi Education Team drives 38 miles to the school to provide Character Education lessons for the underprivileged students.

This year, Tzu Chi Education Team recruited four Lytle Creek Elementary School teachers to be the main character education instructors in each of their own classrooms. Different from before, teachers now had to study and prepare the lessons before each session, which gave them opportunities to learn more about Tzu Chi philosophy and Master Cheng Yen’s Jing Si Aphorisms. Throughout the year, Tzu Chi Education Team supported teachers by providing guidance and all the material needed for each lesson. With close and consistent communication between teachers and Tzu Chi volunteers, Tzu Chi Education Team was able to provide character education lessons to 133 students from six different classes.
During this year, Tzu Chi Education Team had also come to its fourth year of Character Education Program at Charles Lee Elementary School in Azusa, California. Character Education lessons were rolled out to first and second grade classes, reaching 105 students in five classes.

Preschool and Elementary School

The Tzu Chi USA formal education system encompasses preschool through elementary school, enrolling children from 2 years and 9 months of age to 4 years and 11 months of age, and children from 5 years to 11 years of age, respectively. It features bilingual teaching that incorporates both Eastern and Western cultures, with a special focus on Tzu Chi humanities, supplemented with inspirational teachings of character education.

On November 3, 2014, the fourth Preschool was opened in Houston, TX. In 2014, the total number of students enrolled nationwide was 227. Before the Thanksgiving and Christmas holidays, students donated to local food banks and charities to help people in need. Tzu Chi USA Education Team is accelerating its efforts to develop programs for early childhood education around the US and continue to promote the Tzu Chi way of education.

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After Walnut Preschool’s flower arrangement class, a student applies her knowledge of character education by helping her classmate clean up the table.

Houston Preschool students perform sign language to welcome all guests during the Chinese New Year Gathering.

Elementary students work together on a crafts project for Grandparents’ Day.

Elementary School students express appreciation with beautiful sign language on Mother’s Day.
Since the establishment of the first Tzu Chi Academy, a weekend Chinese school, in 1994, more than 5,335 students and 521 teachers in 23 academies across the country have received well-balanced lessons on Chinese language, Jing Si Aphorisms, humanistic culture, and extra-curricular activities. On March 16, 2014, Tzu Chi Academy, Los Angeles, celebrated its 20th anniversary. More than 400 people including teachers, students, parents, and room mothers from the past 20 years returned and attended this reunion event.

The philosophy of Tzu Chi Academy is not only to have compassion, understanding, and empathy for others, but also offer love and help to the needy. With humanistic education, Tzu Chi Academy hopes to open the hearts of children and help them develop a global view of the world.

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<thead>
<tr>
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<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Students (Compared to previous year)</td>
<td>4,440</td>
<td>4,586</td>
<td>4,883</td>
<td>5,150</td>
<td>5,335</td>
</tr>
<tr>
<td>Number of Teachers (Compared to previous year)</td>
<td>463</td>
<td>462</td>
<td>490</td>
<td>513</td>
<td>521</td>
</tr>
</tbody>
</table>
Tzu Chi Children Learning Class & Tzu Chi Junior Academy

Besides Tzu Chi Academies, three Tzu Chi Junior Academies and seven Tzu Chi Children Learning Classes have been established by the end of 2014. The four Buddhist virtues, “kindness, compassion, joy, and equanimity,” and the Tzu Chi humanitarian spirit are the core of these programs.

Continuing Education

Tzu Chi Continuing Education Center offers a friendly learning environment for the general public to make new friends, to learn along with partners, and to cherish the beauty of humanity. In 2014, there were 239 classes in seven locations nationwide, with a total enrollment of 3,061 students. Throughout the years, the Continuing Education Center has been a place of life-long learning for adult students.

▲ Students of Tzu Chi Junior Academy, San Diego, donate all coins from their bamboo banks at year’s end.

▲ Students improve their mind-body connection through gentle, flowing movements during their Tai Chi Class at San Dimas Campus.

▲ In Flower Arrangement Class, students learn to appreciate the beauty of nature to enrich life experiences.

▲ In Fitness Class, students learn body conditioning exercises to increase strength and improve overall fitness.
Tzu Chi Youth Association

In 2014, fourteen Tzu Chi Youth Association (Tzu Shao) branches with a total of 843 students were in operation nationwide. Each branch meets at least twice a month for Tzu Shao students to learn and apply the spirit of Tzu Chi. Starting in the school year 2013-14, a service learning project was added into the curriculum of Tzu Shao. Students were given an opportunity to develop and execute a community service project on their own which should be positive and meaningful to the students and the recipients they were trying to serve. To encourage all US Tzu Shao to take action and submit a documentary of their community service projects, the Tzu Chi Education Foundation held a contest with the topic “Happiness in Giving”.

2014 Tzu Chi Summer Camp-USA

The Fourth Annual Tzu Chi Summer Camp (2014 TCSC) consisted of 59 international students from various Tzu Chi schools in Taiwan. Over the course of this month-long camp (7/13-8/10), the students learned to integrate the camp motto of “trust, cooperation, strategic planning, and communication” into their daily lives while gaining valuable language and cultural exposures along the way.

Before enrolling in Cal Poly summer program, all students are required to take the English proficiency test to determine their placement.

Before enrolling in Cal Poly summer program, all students are required to take the English proficiency test to determine their placement.

Surpassing the cultural and language barrier, students promote Tzu Chi’s bamboo banks to participants at a community event.
Spreading the Word

Tzu Chi USA Journal (English) and Tzu Chi World U.S.A. (Chinese) are published every quarter. In 2014, each magazine produced an expanded 25th Anniversary Special Edition to highlight Tzu Chi’s path in the United States, 1989 to 2014. Print editions are available in all Tzu Chi offices; PDF and multimedia eBooks can be accessed online at https://issuu.com/tzuchiusa/stacks.
Sharing Jing Si Aphorisms with Hotels and Prisons

Since 2011, Tzu Chi volunteers have been sharing the concise wisdom of Master Cheng Yen’s Jing Si Aphorisms with hotels and motels to provide inspiration and guidance to travelers. As of October 2015, they had visited 2,336 establishments, of which 991 had accepted their donations – a total of 75,082 copies.

Sharing Jing Si Aphorisms and Tzu Chi USA Journal, a quarterly magazine, with prisons and jails started in 2013. As of October 2015, 697 letters from 33 states have been sent from prisons sharing their thoughts. Many inmates donate money or stamps, some on a regular basis. One inmate hand painted mugs for charity sale. Several, inspired by stories in the magazine, decided to donate bone marrow or body. The volunteers pay monthly visits to prisons in Chowchilla, California, and North Valley, Nevada, and lead study groups there.

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Protecting the Environment

Tzu Chi has always advocated vegetarianism and environmental protection at both Tzu Chi activities and community events, and volunteers throughout the country have adopted streets, parks, and beaches for regular cleanups. Recycling stations at most offices provide convenient drop-off places for their communities’ recyclables.

To have a pure heart, we need to protect both our inner and outer environment. Cherish the resources on our planet and take good care of the resources in our own life.

Jing Si Aphorism by Dharma Master Cheng Yen
EcoVerse

Highly regarded as a spiritual oasis in downtown San Diego, Jing Si Books and Café/EcoVerse is the only Jing Si bookstore not connected to a Tzu Chi office. Holding regular environmental-related lectures, classes, urban garden workshops, and life experience discussion groups, Jing Si Books and Café/EcoVerse is actively working with local institutes and organizations (such as PATH – People Assisting The Homeless) in fostering a healthy, sustainable, and compassionate community.

▲ Repair café every Saturday promotes the repair and reuse lifestyle in our community.

▲ Seniors from the community join the urban garden workshop.

▲ Repurpose workshop display – toolbox, 3D picture frame, caddy and planter by using recycled plastic bottle, glass jar and tin can.
Financial Highlights

**SUPPORT AND REVENUE:**
(In Thousands)

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Contributions</td>
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</tr>
<tr>
<td>Program Services &amp; Tuition</td>
<td>2,436</td>
</tr>
<tr>
<td>Other Income</td>
<td>3,858</td>
</tr>
<tr>
<td><strong>TOTAL SUPPORT AND REVENUE</strong></td>
<td><strong>26,948</strong></td>
</tr>
</tbody>
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**EXPENSES:**
(In Thousands)

<table>
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<tbody>
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<td>Medical Services</td>
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<td>Education</td>
<td>5,792</td>
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<td>Humanistic Culture</td>
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<td>Disaster Relief</td>
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<tr>
<td>Other (Note)</td>
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<tr>
<td>Management and General</td>
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<td>Fundraising</td>
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<td><strong>TOTAL EXPENSES</strong></td>
<td><strong>24,974</strong></td>
</tr>
</tbody>
</table>

Note: Other expenses include the foundation's environmental protection and community volunteerism projects.